

Direct Line: 02920 78 77 30

Date: 10 November 2017

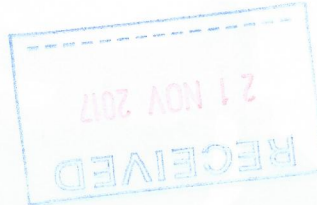
Our Ref: CO/aem/

Your Ref:

Cardiff City Transport Services Ltd
Leckwith Depot & Offices
Sloper Road
Cardiff CF11 8TB

Gwasanaethau Trafnidiaeth Dinas Caerdydd Cyf
Swyddfeydd a Gorsaf Lecwydd
Ffordd Sloper
Caerdydd CF11 8TB

Mr Mark Drakeford AM
Cardiff West Constituency Office
395 Cowbridge Road East
Canton
CF5 1JG



† 029 2078 7700

e headoffice@cardiffbus.com

w www.cardiffbus.com

Dear Mark

Re: Bus services to the Ffordd Treforgan Estate, Morganstown

Thank you for your recent letter regarding the problems faced by some elderly residents relating to the local bus service in Morganstown in particular Ffordd Treforgan.

As noted in your letter previously Ffordd Berllan was served by Route 66 with 3 departures a day (09:35, 11:35, 13:35) during school days and with an additional departure at 15:40 during school holidays. There were also 4 departures on Route 63 (07:33, 08:00, 15:40 and 18:26) during weekdays. Due to the poor financial performance of the Route 66, the route was transferred to our sister company, Capital Links, and curtailed to Fairwater in November 2016.

As you may be aware in September 2017 we amalgamated Route 62 and Routes 63, with all journeys now operating as a Route 63 and the combined frequency through Danescourt being reduced from 15 to 20 minutes, but with an improved frequency to Radyr of 20 minutes compared with the previous 30 minutes. The reason for this frequency reduction was caused by the poor financial performance of the services. The 63 service continues to serve Ffordd Berllan with five departures at 07:25, 07:55, 08:21, 15:46 and 18:29 on weekdays.

Whilst I can understand that your constituents feel that they have no means of transport to them, given the poor financial performance of Route 63 I regret that it will not be possible to increase the frequency of the service in the short-term. If the changes that we made in September have a positive effect, then we can reconsider service changes in the future.

In respect of the bus stop arrangements, Cardiff Council are responsible for bus stop infrastructure. We will pass on the request for additional bus stops along Ffordd Treforgan to the Council to see whether or not they are prepared to add additional bus stops between Barnfield Drive and Ffordd Berllan.

Thank you for taking the time to contact us in respect of your constituents' request.

Yours sincerely

Cynthia Ogbonna
Managing Director